

Developing your career with German language in the biggest worldwide online store is your professional goal? If you value a stable and safe employment based on flexible employer's approach, feel free to get to know this offer! Apply now and work remotely from any location in Poland.

what we offer

- online recruitment proces – no need to commute to the office
- fully paid online onboarding and work equipment
- permanent home office
- contract of employment – a full time position
- scheduled shifts (8,5h) between 6:00 a.m. and 00:00 from Monday to Sunday
- international working environment and everyday opportunities to work with German
- benefits such as medical care, sports card, private insurance

your tasks

- contact with German speaking clients via email, phone and chatbox
- support clients by solving technical issues
- educate how to solve possible future issues on client's own

what we expect

- **fluent German (min.B2+)** with excellent communication skills, both written and verbal
- **B2 level of English**
- from a technical perspective, a minimum broadband connection of 12Mbps download speed using a hard-wire Ethernet internet connection (no WiFi)
- the ability to work between 6 am until 12 am, from Monday to Sunday, including Bank Holidays
- a dedicated home workspace in Poland. You'll need to provide a quiet, distraction free work space within a dedicated room, with an ergonomic desk and chair
- a technology savvy with an ability to diagnose and fix basic connectivity problems
- the ability to use email, chat, phone, and video calls to communicate with customers
- being confident with navigating the internet, using multiple browsers and tabs, and instant messenger tools
- proficiency in Windows operating systems and Microsoft Outlook
- a quick learner